

Phone Support:

Call: **1-800-669-0792**

- **Choose Option #1 (Support)**
- **Select from the product menu:**
 1. Cafeteria POS
 2. QuikApps
 3. Online Payments
 4. PaySchools Admin
 5. Hardware

Hours of operation:

7:00 a.m. EST - 6:00 p.m. EST, Monday - Friday

Visit www.PaySchools.com/support/ for all support options, as well as our chat assist feature.

Support Manager:

Canton, OH and Denver, CO Office Locations

- **Adrian Drlik**
Support Manager—Canton, OH
Adrian.Drlik@payschools.com
(330) 295-3133

Key Account Manager:

- **Chris O'Neil**
Chris.Oneil@PaySchools.com
(720) 633-9707

Email Support Ticket:

Email: **support@payschools.com**

- **Title your subject line:**
(District Name) – Brief Description of Issue
- **Body of email:**
Please give a detailed description of the issue you are experiencing. Include pictures, email threads, etc. The more information the better!

Parent Support: Online Payments

PaySchools Central Support Line:

1-877-393-6628

PaySchools Central Parent Support Email:

PSC_Help@PaySchools.com

Hours of Operation:

8:30 a.m. EST - 7:30 p.m. EST, Monday - Friday

Other Escalation Points:

- **Rick Killian — VP of Operations**
Rick.Killian@payschools.com · (330) 295-3140